

Dear Valued Client,

I cannot begin to describe how much you have been missed during this unprecedented time in our world history. It brings me great joy to be able to welcome you back beginning on May 20, 2020. As I'm sure you were expecting, there will be quite a few additional guidelines in place for your safety as well as our own.

I wanted to take a moment to share with you what you can expect when you return to Hair I Am:

- Appointments ONLY, absolutely no walk-in service
- Outside check in and temperature check, no inside waiting room
- Limited stylists working in salon at one time
- One to one client/stylist ratio, no guests allowed
- Disinfecting all contact surfaces between clients
- Absolutely no blow dry services, per State of Connecticut guidelines
- No snacks or beverages allowed
- All personal items remain in vehicle (or left at home)
- Face coverings required inside the salon
- Although our restroom will be open to clients, we request that you try and limit your use as much as possible. Guests will be provided a pack of individual bathroom supplies, if necessary, as no communal supplies can be present

For our clients wishing to have styling services, please arrive at the salon with your hair washed and dried. Those clients obtaining color and cut services, please understand that your hair will be left wet.

In these difficult times, punctuality is of utmost importance in order to allow us to serve as many guests as possible and appropriately disinfect between clients. I ask that you please arrive 5 minutes early to check in and call us immediately if you are running late so that we may make alternate arrangements.

Beginning May 20, 2020, we will be requiring deposits for all lengthy services. This policy will remain in effect indefinitely. Your time is extremely important to us in these challenging times.

I am eager to welcome you back and ask that you please be kind and be patient, this is hard for everyone!

All the Best,

A handwritten signature in black ink that reads "Linda Kriwitsky". The signature is written in a cursive, flowing style with a large, decorative flourish at the end of the name.

Linda Kriwitsky
Owner, Hair I Am